

**Water &
Sewerage Dept.**

Complaint Number	Complaint Description	Resolved	Zip Code
15-103721	City Sewer: Blocked/Causing Back-up		48221
15-103759	City Sewer: Blocked/Causing Back-up		48221
15-103782	Installation/Repair:Requested		48221
15-103792	Cave-In		48205
15-103850	Catch Basin: Blocked/Flooding/Damaged/Sinking		48221
15-103852	Cave-In: Street/Alley		48221
15-103945	City Sewer: Blocked/Causing Back-up		48234
15-103946	Cave-In: Street/Alley		48217
15-103956	Cave-In		48209
15-103959	Pipes/Stop Boxes: Protruding/Damaged		48205
15-103971	Catch Basin: Blocked/Flooding/Damaged/Sinking		48234
15-104108	Water Turn On/Shut Off		48203
15-104134	Lawn/Sod Not Restored/Restoration Unsatisfactory		48219
15-104180	Covers/Metal Plates: Loose/Missing/Dangerous		48227
15-104181	Covers/Metal Plates: Loose/Missing/Dangerous		48205
15-104194	Cave-In		48212
15-104374	Fire Hydrants		48227
15-104375	City Sewer: Blocked/Causing Back-up		48214
15-104376	City Sewer: Blocked/Causing Back-up		48213
15-104379	Cave-In		48227
15-104398	Sidewalks/Street/Curb/Berm/Driveway: Repair Request		48224
15-104481	Cave-In: Street/Alley	Y	48214
15-104606	Catch Basin: Blocked/Flooding/Damaged/Sinking		48238
15-104607	Sidewalks/Street/Curb/Berm/Driveway: Repair Request		48221
15-104608	Catch Basin: Blocked/Flooding/Damaged/Sinking		48238
15-104610	Cave-In: Street/Alley		48239
15-104611	Catch Basin: Blocked/Flooding/Damaged/Sinking		48239
15-104613	Catch Basin: Blocked/Flooding/Damaged/Sinking		48211
15-104633	Covers/Metal Plates: Loose/Missing/Dangerous		48206
15-104701	Catch Basin: Blocked/Flooding/Damaged/Sinking		48239
15-104706	Catch Basin: Blocked/Flooding/Damaged/Sinking		48210
15-104711	Catch Basin: Blocked/Flooding/Damaged/Sinking		48235
15-104719	Catch Basin: Blocked/Flooding/Damaged/Sinking		48221
15-104823	City Sewer: Blocked/Causing Back-up		48228
15-104858	Cave-In: Street/Alley		48221
15-104859	Catch Basin: Blocked/Flooding/Damaged/Sinking		48239
15-104868	Covers/Metal Plates: Loose/Missing/Dangerous		48207
15-104872	Cave-In		48207
15-104982	Catch Basin: Blocked/Flooding/Damaged/Sinking		48221
15-104985	Catch Basins/Manholes/Sewers		48209
15-104988	Catch Basin: Blocked/Flooding/Damaged/Sinking		48227
15-105005	Sludge/Debris/Baricades Left By Crew		48212
15-105047	Catch Basin: Blocked/Flooding/Damaged/Sinking		48219
15-105058	Cave-In		48228
15-105105	Leaking/Defective/Replacement Needed/Untimely		48205

15-105198	Water Running In Basement Of Vacant Home		48205
15-105288	Covers/Metal Plates: Loose/Missing/Dangerous		48211
15-105361	Leaking/Defective/Replacement Needed/Untimely		48209
15-105414	Catch Basin: Blocked/Flooding/Damaged/Sinking		48219
15-105420	Cave-In: Street/Alley		48215
15-105425	Covers/Metal Plates: Loose/Missing/Dangerous		48219
15-105473	Leaking/Defective/Replacement Needed/Untimely		48221
15-105504	Covers/Metal Plates: Loose/Missing/Dangerous		48234
15-105505	Catch Basin: Blocked/Flooding/Damaged/Sinking		48214
15-105556	Water Turn On/Shut Off		48206
15-105568	Catch Basins/Manholes/Sewers		48219
15-105737	Cave-In: Street/Alley		48204
15-105778	Catch Basin: Blocked/Flooding/Damaged/Sinking		48209
15-105788	Catch Basin: Blocked/Flooding/Damaged/Sinking		48227
15-105795	Sidewalks/Street/Curb/Berm/Driveway: Repair Request		48235
15-105969	Damage Claims: Settlement Untimely/Inadequate/None		48209
15-105986	City Sewer: Blocked/Causing Back-up		48228
15-106124	Shut Off/Demolition:Untimely/Requested		48214
15-106273	Cave-In	Y	48208
15-106274	Main Break: Repairs Untimely	Y	48221
15-106275	Leaking/Defective/Replacement Needed/Untimely	Y	48208
15-106276	Main Break: Repairs Untimely	Y	48209
15-106359	City Sewer: Blocked/Causing Back-up		48205
15-106365	Catch Basin: Blocked/Flooding/Damaged/Sinking		48217
15-106406	Main Break: Repairs Untimely	Y	48235
15-106465	City Sewer: Blocked/Causing Back-up		48234
15-106466	Estimated Bills Received Regularly/Incorrect		48226
15-106510	City Sewer: Blocked/Causing Back-up		48228
16-106593	Catch Basin: Blocked/Flooding/Damaged/Sinking		48224
16-106659	Billing/Account Information		48226
16-106780	City Sewer: Blocked/Causing Back-up		48205
16-106795	City Sewer: Blocked/Causing Back-up		48227
16-106798	Covers/Metal Plates: Loose/Missing/Dangerous		48206
16-107068	Damage Claims: Settlement Untimely/Inadequate/None		48238
16-104609	City Sewer: Blocked/Causing Back-up		48212
15-105046	Catch Basin: Blocked/Flooding/Damaged/Sinking		48226
15-103728	Catch Basin: Blocked/Flooding/Damaged/Sinking		48207
15-103736	Catch Basin: Blocked/Flooding/Damaged/Sinking		48221
15-104004	Catch Basins/Manholes/Sewers		48228
15-104126	Catch Basins/Manholes/Sewers		48205
15-104163	Catch Basins/Manholes/Sewers	Y	48227
15-104168	Covers/Metal Plates: Loose/Missing/Dangerous		48227
15-104208	Catch Basin: Blocked/Flooding/Damaged/Sinking		48235
15-104274	Catch Basins/Manholes/Sewers		48215
15-104417	Cave-In: Street/Alley		48204
15-104429	Billing/Account Information		48226
15-104490	Catch Basin: Blocked/Flooding/Damaged/Sinking		48209
15-104802	Catch Basin: Blocked/Flooding/Damaged/Sinking		48228
15-104812	Fire Hydrants		48227
15-104843	Cave-In	Y	48223
15-104969	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y	48239
15-104970	Cave-In		48236

15-104978	Catch Basins/Manholes/Sewers	48227
15-105152	Catch Basin: Blocked/Flooding/Damaged/Sinking	48221
15-105153	Catch Basin: Blocked/Flooding/Damaged/Sinking	48209
15-105226	City Sewer: Blocked/Causing Back-up	48215
15-105232	City Sewer: Blocked/Causing Back-up	48209
15-105234	Cave-In	48213
15-105297	Main Break: Repairs Untimely	48214
15-105304	Fire Hydrants	48206
15-105333	Catch Basins/Manholes/Sewers	48213
15-105356	Catch Basin: Blocked/Flooding/Damaged/Sinking	48214
15-105439	Cave-In	48221
15-105506	Catch Basins/Manholes/Sewers	48224
15-105539	Catch Basin: Blocked/Flooding/Damaged/Sinking	48228
15-105569	Water Running In Basement Of Vacant Home	48219
15-105614	Covers/Metal Plates: Loose/Missing/Dangerous	48238
15-105617	Covers/Metal Plates: Loose/Missing/Dangerous	48238
15-105632	Catch Basin: Blocked/Flooding/Damaged/Sinking	48228
15-106043	Catch Basin: Blocked/Flooding/Damaged/Sinking	48228
15-106056	Fire Hydrants	48205
15-106187	City Sewer: Blocked/Causing Back-up	48221
15-106227	Fire Hydrants	48209
15-106232	Billing/Account Information	48226
15-106260	Cave-In	48211
15-106349	Cave-In: Street/Alley	48213
15-106414	Fire Hydrants	48203
15-106482	Sidewalks/Street/Curb/Berm/Driveway: Repair Request	48235
16-106578	Covers/Metal Plates: Loose/Missing/Dangerous	48217
16-106881	Main Break: Repairs Untimely	48235
16-107073	Fire Hydrants	48219
15-103702	Main Break: Repairs Untimely	48213
15-103738	City Sewer: Blocked/Causing Back-up	48219
15-104009	Catch Basin: Blocked/Flooding/Damaged/Sinking	48235
15-104111	Covers/Metal Plates: Loose/Missing/Dangerous	48208
15-104113	City Sewer: Blocked/Causing Back-up	48238
15-104211	Catch Basin: Blocked/Flooding/Damaged/Sinking	48205
15-104547	Catch Basin: Blocked/Flooding/Damaged/Sinking	48238
15-104553	Cave-In: Street/Alley	48224
15-104559	Catch Basin: Blocked/Flooding/Damaged/Sinking	48203
15-104563	Cave-In	48221
15-104806	Bills Excessive	48226
15-104833	Water Running In Basement Of Vacant Home	48216
15-104899	Catch Basin: Blocked/Flooding/Damaged/Sinking	48215
15-104928	Bills Excessive	48226
15-105037	Cave-In	48210
15-105040	Basement Flooding	48212
15-105128	Water Running In Basement Of Vacant Home	48210
15-105211	Cave-In	48228
15-105346	Catch Basin: Blocked/Flooding/Damaged/Sinking	48210
15-105697	City Sewer: Blocked/Causing Back-up	48208
15-105707	Cave-In: Street/Alley	48214
15-105822	Covers/Metal Plates: Loose/Missing/Dangerous	48217
15-105824	Administration	48226

15-105907	Water: Running/Seeping/Standing		48204
15-106085	Bills Excessive		48226
15-106129	Shut Off/Demolition:Untimely/Requested		48204
15-106217	Basement Flooding		48228
15-106303	Cave-In: Street/Alley		48228
15-106309	City Sewer: Blocked/Causing Back-up		48238
15-106358	Catch Basin: Blocked/Flooding/Damaged/Sinking		48238
15-106487	Catch Basin: Blocked/Flooding/Damaged/Sinking		48228
15-106560	Pipes/Stop Boxes: Protruding/Damaged		48210
16-107079	Main Break: Repairs Untimely		48204
16-107101	Excavation:Not Barricaded/Completed/Debris Left		48238
16-107076	Water Running In Basement Of Vacant Home		48212
15-105019	Catch Basin: Blocked/Flooding/Damaged/Sinking		48205
15-105020	Catch Basin: Blocked/Flooding/Damaged/Sinking		48227
15-105160	Catch Basin: Blocked/Flooding/Damaged/Sinking		48221
15-103772	Installation/Repair:Requested		48215
15-103925	Catch Basin: Blocked/Flooding/Damaged/Sinking		48235
15-103928	Lawn/Sod Not Restored/Restoration Unsatisfactory		48226
15-103973	Main Break: Repairs Untimely		48219
15-103976	Leaking/Defective/Replacement Needed/Untimely		48212
15-104072	Bills Excessive		48226
15-104250	Cave-In: Street/Alley		48215
15-104394	Catch Basin: Blocked/Flooding/Damaged/Sinking		48203
15-104400	City Sewer: Blocked/Causing Back-up		48234
15-104651	Catch Basin: Blocked/Flooding/Damaged/Sinking		48210
15-104692	Basement Flooding		48219
15-104695	Cave-In		48214
15-104698	Cave-In: Street/Alley		48223
15-104757	Catch Basin: Blocked/Flooding/Damaged/Sinking		48205
15-104814	Catch Basin: Blocked/Flooding/Damaged/Sinking		48209
15-104816	Water: Running/Seeping/Standing		48204
15-104904	Lawn/Sod Not Restored/Restoration Unsatisfactory		48204
15-104956	Catch Basin: Blocked/Flooding/Damaged/Sinking		48206
15-105010	Shut Off/Demolition:Untimely/Requested		48224
15-105030	Catch Basin: Blocked/Flooding/Damaged/Sinking		48204
15-105857	Leaking/Defective/Replacement Needed/Untimely		48214
16-107162	Water: Running/Seeping/Standing		48208
16-107236	Water: Running/Seeping/Standing	Y	48207
16-107142	Cave-In		48224
16-107301	Excavation:Not Barricaded/Completed/Debris Left		48226
16-107371	Turn On: By Resident Illegally		48228
16-107339	City Sewer: Blocked/Causing Back-up		48228
15-105874	Poor Customer Service		48226
15-106024	Water Meter Issue	Y	48235
15-104609	City Sewer: Blocked/Causing Back-up		48212
15-105046	Catch Basin: Blocked/Flooding/Damaged/Sinking		48226
15-106099	Bills Excessive	Y	48226